



Our reference: FOI201711071037

Mr James Atkinson
request-443802-d2686e8e@whatdotheyknow.com

23 November 2017

Dear Mr Atkinson,

Freedom of Information Request - FOI201711071037

I am writing in response to your email received by Post Office Limited ("Post Office") on 06 November 2017, which I am dealing with under the terms of the Freedom of Information Act 2000.

In your email, you have requested information in two parts:

a.) Whether incoming operators into a Community Post Office will be able to continue operating the Office on a Community Contract?

I can confirm that Post Office does hold the information you have requested. Postmasters appointed to operate a Community branch are able to continue under the terms of the original contract, however we also provide the option to convert to a new operating model under the current funding arrangements.

b.) How many Community Offices have been forcibly converted into local branches?

No community branches have been compelled to convert to the Local model.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow, Cheshire SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk